

Quality Policy

Sandal Plc is committed to understanding and satisfying the needs and expectations of our customers with appropriate cost effective processes associated with the company's operations in the supply of electrical and electronic products to suppliers, distributors and retail customers.

This will be achieved by our total commitment to:

- identifying and seizing market opportunities in a timely fashion
- getting the product right first time with a total quality approach and a target of zero defects
- monitoring key business performance indicators
- defined quality objectives to identify and improve customer satisfaction
- the active participation of all employees and suppliers in the process of continual improvement of the quality management system, in accordance with ISO9001:2008 together with associated statutory and regulatory requirements



MD, Sandal Plc